

**Sent:** Wednesday, November 20, 2013 7:48 PM

**Subject:** DSTV - important notice of Apostle and St Marks down time for 5-6 days from tomorrow

Dear Apostle and St Marks Resident/Property Agent

Smart Village has bought the ATEC DSTV network and has asked for assistance to inform residents in Apostle, St Marks that they will be removing it from tomorrow, Thursday.

DSTV will stop between Thursday (tomorrow) and next week Tuesday when they will connect DSTV Clients onto their new fibre optic network.

SV will only be connecting properties that are already connected to the ATEC network.

Please look at the Llandudno website <http://www.llandudno.org.za/services.html> for more information.

Please contact Smart Village if you have questions – details on the website.

SV will need access to your property to install cabling and equipment to attach to your DSTV set up.

**Please stop your ATEC debit orders immediately and fill in the Smart View Application on the website if you want to continue DSTV.**

Please note that there has been no resident involvement in this decision – residents have been told it is going to take place.

This email is sent to you now as notification was only given last night of the intention to replace the cable from tomorrow, and the website had to be updated before a communication could be sent out, to ensure one source of information.

All residents for whom I have email addresses in Apostle and St Marks will receive this email. If you do not use the ATEC cable system (ie no DSTV or you are on the edge of Apostle and have a dish) you will know what is taking place when they are working in the street.

[Not all Apostle/St Marks residents are included in this email, so if you know your neighbour uses the ATEC network, please check that they know that they must fill in a SV application form.]

(Logies Bay is also impacted ).

End