

Communication #1

DSTV Maori, Liermans, Logies, Apostle Roads - URGENT NOTICE

This email has been sent to all Residents, Tenants and Property Agents of Maori, Liermans, Logies Bay and Apostle Roads who are on the existing A-Tec cable DSTV network.

If you have received this email and have your own DSTV dish or can receive the DSTV signal without requiring the A-Tec cabling network please email info@llandudo.org.za so that you can be removed from this mailing list.

Dear Resident

You have recently received a letter from Smart Village about a Converted Fibre Optic DSTV Solution which was assessing interest in the Smart Village solution for Llandudno.

Subsequent to the letter, Smart Village has notified that they have purchased the A-Tec Llandudno network effective from 1 November 2013.

Smart Village has provided notification they are unable to support the A-Tec network and will be totally replacing it with a new network which is fully DSTV compliant, fully supported by Smart Village and fully compliant with City of Cape Town regulations.

Multichoice will be providing Smartview with the funding for the new network, so there will be no cost for the network cabling. However, each resident will have a once off R3500 excl VAT to link to the new network and there after a R107 excl VAT monthly charge to be on the network.

A meeting was held at short notice on Friday 1 November 2013.

Attached to this email are:

- The minutes of the meeting on 1 November 2013
- A Question & Answer document
- The letter that Smart Village distributed recently (this letter was prepared by Smart Village before the takeover of A-Tec Llandudno was announced).
- Below this email is the email from Mike Clegg of Smart Village sent after the meeting on Friday 1 November 2013
- There will be a page on the website www.llandudno.org.za in the SERVICES section in the next 2 or 3 days which will be updated when there is new information

If you have any questions please speak to the representatives from your road that were at the meeting, or email info@llandudno.org.za

Kind Regards

Jillian Davis

From: Mike Clegg [<mailto:mike@smartvillage.co.za>]

Sent: 02 November 2013 12:30 AM

To: Jillian Davis

Cc: Marguerite Bond-Smith; Hennie Thompson; 'Chris van der Walt'; Jaco Naude; Melody Gunning; Lauren Ewers

Subject: Llandudno Meeting 01-11-2013

Dear Jillian

Thank you for setting up the street committee for the DSTV network meeting .

Below is a list of notes from the Smart Village team that will be in attendance for phase 1 of the project . Phase 2 will be in 2014 / 2015 after council has advised on the legal required installation

when the network will be installed correctly with in the road reserve . On completion of phase 2 this will allow this network to provide other services over the fibre known as open access network

- 1 SV acquired the Atec network on 1st November 2013
- 2 My CEO will send an official notification letter to the committee for distribution
- 3 SV is meeting with CCT on 4th November 2013 10H00 to sign for investigative way leave to allow works on the network
- 4 SV advised committee that either we begin works now with equipment order to be delivered by 25th November to start remedy works or stand over to new year .
- 5 Committee opted to go ahead now
- 6 Committee was advise that all services would be off for a period of 2 weeks whilst works are being conducted
- 7 SV will send the committee application for service forms to be completed by home owners for the meeting on the 13th November
- 8 Melody will draft an information letter for the committee to distribute among the 104 home owners
- 9 Fibre connections will be supplied for all 104 homes on the route
- 10 Only those who apply and agree to the once off R3070.18 ex vat connection fee and monthly SLA fee of R107.00 p/m ex vat will be connected .
- 11 Melody will submit the draft SLA for review on the 13th November at the meeting

Important contact details for clients

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Project Manager on site
Hennie Thompson Hennie@smartvillage.co.za

Sales and applications
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Operations administrator for installations
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contactcentre@smartvillage.co.za 0861(village)

Thanking you in advance



Mike Clegg
Operations Manager Cape

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